Surrey County Council Rights of Way Questionnaire

Section 1

In what capacity are you representing the parish or town council (choose all that apply). Note – this should be the official response of the council

Parish or town clerk

Does your parish have a public rights of way officer, warden or other representative?

Yes

No

If yes, please provide further details on the role of your public rights of way officer, warden or other parish council representative.

One of our Parish Councillors walks the routes in West Horsley and reports any issues to the Parish Council for action.

Do you pay for any maintenance work on public rights of way in your parish?

(Required)

Yes

No

If yes, please provide further details. On average, how much do you pay annually? Do you have an annual budget? What works do you pay for?

Do you have volunteers who help with the maintenance and improvement of public rights of way in your area?

Yes

No

If yes, please provide further details on what work your volunteers carry out. Please provide an estimate of how many work days volunteers contribute to works on public rights of way

Does your council promote any routes?

Yes

No

If yes, please provide further details or a link to your promoted routes.

We have the Jubilee Trail which is promoted on our website and available online too.

Section 2

How satisfied are you with the following aspects of public rights of way in your parish?

	Very Dissatisfied	Dissatisfied	Neither Satisfied nor dissatisfied	Satisfied	Very Satisfied
Vegetation clearance (paths are not overgrown)		✓			
Reinstatement and clearance of paths through crops				✓	
Waymarking of routes – the directional signing along routes				✓	
Fingerposts at the end of public rights of way where the route leaves the road	✓				
The condition of stiles and gates				✓	
Surface condition			✓		
Accessibility for less mobile users			✓		
Paths being free from obstructions (not including crops)				✓	

Would your council be interested in exercising your powers as a Parish Council under Section 43 Highways Act 1980 to maintain public rights of way, or to increase your involvement in other ways?

No

Please provide reasons for your answer below:

At the present time, the Parish Council are unable to commit financially to maintaining public rights of way nor do they have the capacity to do so

To what extent do you agree or disagree with the following statements? The public rights of way network in our parish is:

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
An important asset for residents in our parish					✓
Important to support the health and well-being of residents in our parish					✓
Important for travelling to work and school			✓		
Important for enjoying and exploring nature					✓
Important for tourism and the visitor economy				✓	

Do you feel that over the last 10 years the general condition of public rights of way in your parish has:

Improved

Stayed the same

Declined

Not sure / don't know

Please provide reasons for your answer below

Many of the public rights of way in our Parish are overgrown and there are maintenance issues in respect of the fingerposts at the end of public rights of way where the route leaves the road which require either replacement or repair

Section 3

Have you reported a public rights of way issue to Surrey County Council in the past 12 months?

(Required)

Yes

No

Section 4

How did you report the problem?

Through Surrey County Council's Footpaths and Bridleways Report a Problem Page online

Through Surrey County Council's Contact Centre

Through Surrey County Council's highway reporting service?

Other (please specify)

If other selected, please specify below:

John Baker - Countryside Access Officer, Countryside Access Team, Surrey County Council

We have also reported issues using the online report a problem page and found it easy to use with actions taken appropriately by SCC.

How easy was it for you to find out how to report a problem on public rights of way?

Very difficult

Difficult

Neutral

Easy

Very Easy

How would you rate the service of Surrey County Council when you reported an issue?

	Very Poor	Poor	Neutral	Good	Very Good	N/A
Ease of reporting the issue				✓		
Ease of tracking the progress of your report on line						✓
Overall service you received				✓		

How could we have improved your experience of reporting a problem on a public right of way?

No Comment

Section 5

We aim to provide a public rights of way network that serves the needs of Surrey County residents. To do this, we may need to prioritise where we spend our available budget while delivering on our responsibilities under (within) the law. In your opinion how important are each of the following:

	Not at all important	Of little importance	Neither important or unimportant	Important	Very important
Maintaining the current public rights of way network					✓
Protecting and improving the public rights of way network through changes due to development and major infrastructure projects					✓
Improving access for those living with disabilities			✓		
Improving access for people to improve their health and well-being					✓
Improving public rights of way for commuting, to work, school or other facilities			✓		

Are there other areas which you think should be a priority?

Direction posts need replacing as a matter of urgency.

Do you have any additional comments which will help us to draft the Rights of Way Improvement Plan?

An online comprehensive and accurate map to show all public rights of way would be much appreciated as currently, different maps and applications show conflicting information as to whether routes are accessible to the public or not.

Please tell us of any specific public right of way issues or improvements in your parish. Please provide route numbers (if possible) and/or a precise description of the location of the route.

Many of the rights of way in our Parish require general maintenance to reduce the overgrown vegetation, especially the public footpath which joins Little Cranmore Lane to Cranmore Lane.